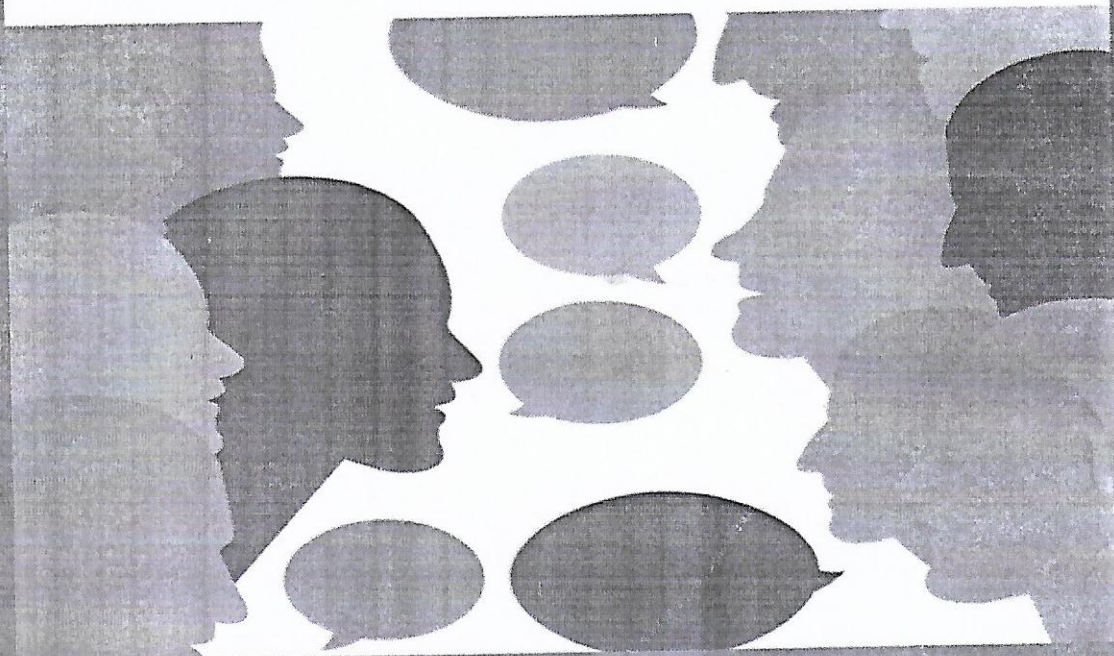


# COMMUNICATION SKILLS FOR SOCIAL WORKERS



AVINASH GEDAM • YUSUF BENNUR



## Communication Skills for Social Workers

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Good communication  
practice, from  
bureaucratic  
situation, or place  
of rent, or work  
need to be able  
of the diversity  
to be able to  
and use them

Skills can  
interactive  
be practised  
at a manual  
skills will take  
users and fellow  
in private stud  
immediate we  
service users.  
scaffolding  
when you go

Interpersonal  
in riding a bike  
cycling, and we  
say or do next  
is inherently  
behaviour of



Communication Skills for Social Workers provides students a solid understanding of the issues involved in effective communication within social work settings. It combines practical examples with a clear theoretical approach and demonstrates the subtleties of communication with specific and diverse service users and careers. For this reason, this book draws on a wide range of literature, including communication theory, linguistics, systems theory, social psychology, neuroscience, and empirical research in health care, social work and psychotherapy. The aim is to promote readers thinking, reflection and curiosity. As far as possible, the approaches suggested have some basis in research evidence about what appears to be useful and acceptable to service users, and it is grounded in social work values of respect for persons including ourselves.



**Dr. Avinash Gedam**, M.S.W., M.Com, B.Ed., (NET, SET), Ph.D. is working as Assistant Professor in Mahatma Jyotiba Phule College of Social Work, Buldhana, Maharashtra. He has published and presented seven research papers at National, State, and Regional Level Conferences. He is widely published in regional newspapers. He is the member of Maharashtra Association of Social Work Educators.



**Prof. Dr. Yusuf Bennur**, M.S.W., P.G.J.D., D.L.L., M. Phil, Ph. D. Retd. Principal, Dr. Babasaheb Ambedkar University's, College of Social Work, Aurangabad, Maharashtra is having 36 years of teaching experience in Social Work Education.

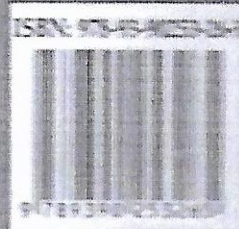
He has served as the Associate Professor of Social Work at Dr. Babasaheb Ambedkar Marathwada University's College of Social Work, Aurangabad (Maharashtra) since 1982. He has obtained graduation and post graduation

degree from Shivaji University, Kolhapur. He also has successfully completed the Graduation Diploma in Journalism from University of Rajasthan. He obtained M. Phil degree in Social Work, from Nagpur University. He has obtained Ph. D. in Social Work from Dr. Babasaheb Ambedkar Marathwada University. Dr Bennur has participated in several National and International conferences and has presented 30 research papers. He has published nine books and many more to come. He is actively engaged in the field of social development, protection of Child Rights, Communal harmony and Rights of Minorities, Women's Rights, Cyber crime against Youth, Rights of Person with Disabilities, Transgender Rights etc. He is associated with various social movements and was the former vice president of Maharashtra Association of Social Work Educators. Dr Bennur is having unique combination of field, teaching research, extension and administrative experience. He is recipient of Marathwada Gaurav Award for contribution in Social field (2013) from Pimpri Mumbai.




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# **SOCIAL WORKER'S PROFESSIONAL PERSONALITY DEVELOPMENT THROUGH PSYCHOTHERAPIES**

**AVINASH GEDAM**





## **Social Worker's Professional Personality Development through Psychotherapies**

First Edition, 2022

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The most important characteristic of a social worker is their empathy. The vast majority of people you work with are in a state of crisis and emotional distress. Therefore you must be able to offer a caring, understanding, and empowering environment for them. In other words, you must be able to place yourself in their shoes. Additionally, just as important as it is for you to understand the plights of others, you must also make yourself relatable. Clients may be less apt to open up and discuss issues if they feel you're someone who is perpetually out of touch with those they work with.

Social workers see difficult cases every day, and this inevitably tests your emotional strength. Clients may be dealing with physical or mental abuse, drugs, alcoholism, poverty, financial hardships, bereavement, or a number of other challenging life events. Social workers can't let it get to you. You must be able to bear others' burdens.



**Dr. Avinash Gedam, M. S. W., M. Com., B. Ed., (NET, SET), Ph. D.** is working as Assistant Professor in Mahatma Jyotiba Phule College of Social Work, Buldana, Maharashtra from 2014. He has published and presented ten research paper and articles at International, National, State and Regional Level Conferences. He is widely published in regional newspapers. His book 'Communication Skills for Social Workers' was published in 2020. He is the member of Maharashtra Association of Social Work Educators.

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# SOCIAL WORK PRACTICE IN COMMUNITY



Yusuf Bennur  
N.A. Gaikwad

## **Social Work Practice in Community**

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Social workers in the field of community development can be found in many areas of practice and a variety of settings. The work is often not situated within legislated programs, and workers may or may not be required to be registered with the provincial regulatory body. Community practice can involve community economic development such as improving local economies in rural areas experiencing out-migration, or it can include working with citizens, groups, and organizations to interface with large systems, institutions, and the political process. The identity of "community" varies widely and changes depending on the context of the specific issue or social problem. Social workers who practise from a community development or community organizing perspective attempt to address the systemic issues that create social problems. In many cases, they may also be engaged in the kinds of individual problem-solving practices embodied in many social work positions.

Community social work involves understanding the power dynamics and social relations that govern the relationships between various structures and diverse communities and working to achieve social justice through structural change. If the issue is poverty, for example, a social worker practising from a community perspective may focus on the political economy that creates these conditions. This may include trying to address the policies that perpetuate poverty or organizing groups around the issue to lobby decisionmakers for change.



**Dr Yusuf Bennur**, Academician & Ex Principal, College of Social Work Aurangabad (M.S.)

- Has participated in Several National & International conferences and published research papers.
- Actively engaged in the field of social development, protection of child rights, Rights of minorities, cyber crimes against youth, PWD rights and Transgender rights.
- Former Vice President of Maharashtra Association of Social Work Educators.

- Published several articles & books in the field of Social Work Education.



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of Maharashtra Association of social work educators. He is the Ex. Member Board of Studies of Dr. Babasaheb Ambedkar Marathwada University, Aurangabad. Also the Ex. member of the Child welfare committee, Buldana. He is the Ex. Member, District Legal Advisory Authority, Buldana. He is the recipient of National Unity Fellowship Award-2010.



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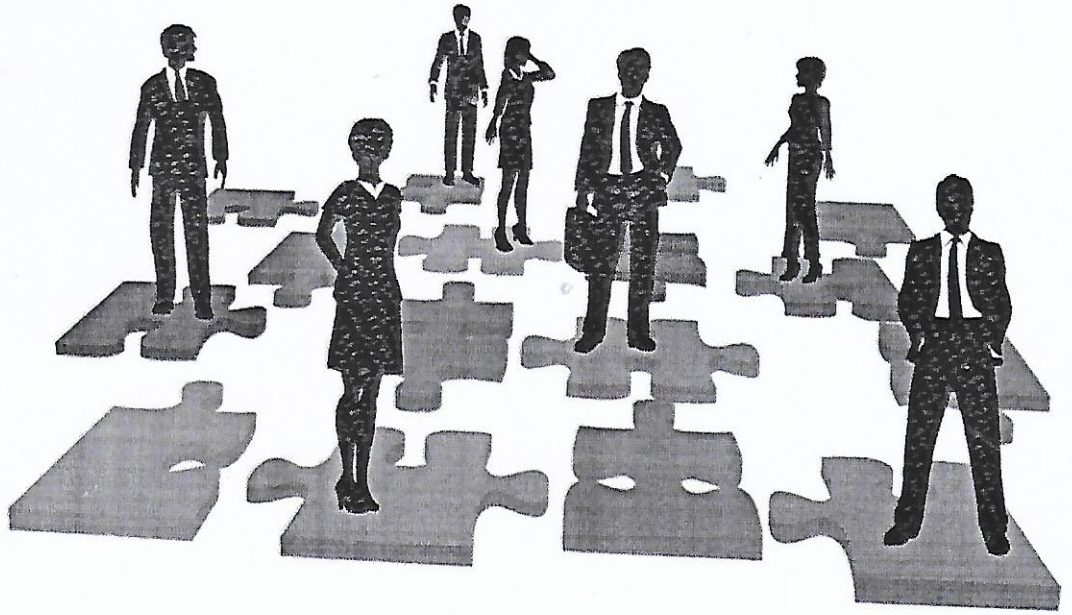
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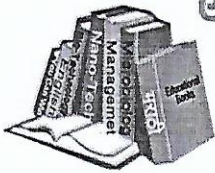


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डॉ. अविनाश गेडाम हे महात्मा ज्योतिबा फुले समाजकार्य महाविद्यालय, बुलडाणा येथे गेल्या आठ वर्षांपासून सहाय्यक प्राध्यापक म्हणून कार्यरत आहेत. त्यांनी डॉ. बाबासाहेब आंबेडकर मराठवाडा विद्यापीठ, औरंगाबाद येथून समाजकार्य विषयात आचार्य पदवी प्राप्त केली आहे. यापूर्वी 'कम्युनिकेशन स्कील फॉर सोशल वर्क्स' आणि 'सोशल वर्क्स प्रोफेशनल परसोर्नॅलिटी डेव्हलपमेंट थ्रू सायकोथेरेपीज' ही पुस्तके लिहिले आहेत. समाजकार्य (वस्तुनिष्ठ) हे त्यांचे तिसरे पुस्तक असून विविध स्पर्धा परिक्षार्थी विद्यार्थ्यांसाठी उपयुक्त ठरू शकेल.

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**in India: Issues and challenges**

**Dr. Harish T. Sakhare**





# **Corporate Social Responsibility (CSR) in India: Issues and challenges**

■ **Dr. Harish T. Sakhare**

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He is currently working as an Associate Professor at Mahatma Jyotiba Phule College of Social Work, Buldana, affiliated with Sant Gadge Baba Amravati University, Amravati. His areas of interest include personality development, women empowerment, child and youth welfare, PRA technique and so on. Dr. Harish Sakhare has received the District Youth Award from the Nehru Yuva Kendra, Buldana (Ministry of Youth Affairs and Sports, Government of India) and the District Best PG Teachers Award from the Lions Club & Dhanvantari Medical Foundation, Khamgaon, Buldana.

Dr. Harish Sakhare has served as the District President of the Buldana District Advisory Board (Women and Child Development, Government of Maharashtra). He was a member of Nalsa Committee. He also worked as a resource person for the RGPA YASHDA, Pune. Agwell Foundation, which is linked with the Ministry of Social Justice and Empowerment, Government of India has chosen him as a Zila Aadhar Member for the one year.

Dr. Harish Sakhare evaluated numerous projects, including the Buldana District Complete Literacy Concurrent Assessment, Buldana City Encroachment Survey conducted by the Municipal Council. NABARD through NGO Model Village project PRA, in selected villages in Buldana district. The Annual Status of Education Report-ASER Buldana District Survey, etc. Numerous international, National and State level conferences, Workshops, Seminars and other events have formed a part of his profile. He has been recognised for his contributions to the publication of many themes of linked research papers, articles and subjects in various types of publications or edited books.



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